

The Six Lessons from the Do No Harm Project

- 1. Whenever an intervention of any sort enters a context it becomes part of the context.**
 - No intervention is seen as neutral by people in the context.
- 2. All contexts are characterized by Dividers and Connectors.**
 - We can analyze a context in terms of Dividers and Connectors.
 - This analysis is done better by teams.
 - This analysis needs to be iterative, being done on a regular schedule.
- 3. All interventions interact with both, either making them worse or making them better.**
- 4. Actions and Behaviors have Consequences (ABC).**
 - All interventions consists of both Actions and Behaviors
 - Actions reflect effects of resources being brought by an organization into a context.
 - Behavior reflects the conduct of the people bringing the resources.
- 5. The details of interventions matter.**
 - The details are where the impacts come from, not the whole.
 - By analyzing the details of an intervention, we can determine how Actions and Behaviors are having an impact on the context.
- 6. There are always Options.**
 - Options grow out of understanding our Actions and Behaviors.
 - Generating options is done better by teams.